

Quality Objectives

Archiva S.r.l. a socio unico delivers Services and Products consistent with the Customer's requirements, expectations and needs.

Our Services and Products follow strict development and requirements verification procedures. Our promise of quality does not end with the delivery of what is stipulated in the Contract but is based on continuous improvement both on the Service/Product side and on the procedural side. The same steps of internal verification and approval of requirements are continuously monitored and updated, to ensure that the evaluation canons are also consistent with regulatory, technological and market developments.

Our staff is continuously trained with a strong consultancy trait. An approach based on listening to the client. A proactive and proactive attitude guarantees the consistency of customised services structured on the real needs of the customer, untied by logic of mere commercial interest or prejudiced technological approaches.

The management of a punctual, free and reserved informative and formative communication to customers and users of our Services, completes our search for qualitative excellence, creating a collaborative bridge between Archiva, Customer and user, whose final sense lies in the will to provide effective and quickly implementable solutions in a strongly liquid and changing market context.

Archiva S.r.l a socio unico is an ISO 9001 certified company.

Archiva may ask the Customer to answer a questionnaire on the quality of the services provided.